



UCare's Transition Program

Transition process in the retail setting

The following process applies to:

- Members who have been a member for less than 90 days.
- Members affected by certain formulary changes from one contract year to the next.

The temporary supply of non-formulary Part D drugs will be for at least 30 days (unless the prescription is written for less than 30 days). This includes Part D drugs that are on the formulary, but require prior authorization or step therapy.

Transition process in a long-term care (LTC) setting

The following process applies to:

- Members who have been a member for less than 90 days.
- Members affected by certain formulary changes from one contract year to the next who live in a LTC facility.

The temporary supply of non-formulary Part D drugs will be for at least 31 days (unless the prescription is written for less than 31 days). This includes Part D drugs that are on the formulary, but require prior authorization or step therapy.

In a LTC setting, UCare will honor multiple fills of non-formulary Part D drugs as necessary during the entire 90-day transition period. This includes Part D drugs that are on the formulary but require prior authorization or step therapy.

Emergency supply for members in the LTC setting

UCare will cover an emergency supply of non-formulary Part D drugs for LTC facility residents as part of their transition process.

During the first 90 days after a member's enrollment, the member will receive a transition supply. However, to the extent that a member in a LTC setting is outside his or her 90-day transition period, UCare will still provide an emergency supply of non-formulary Part D drugs while an exception is being

processed. This includes Part D drugs that are on the formulary, but require prior authorization or step therapy.

These emergency supplies of non-formulary Part D drugs will be for at least 31 days of medication (unless the prescription is written for less than 31 days). This includes Part D drugs that are on the formulary, but require prior authorization or step therapy.

Level of care changes

The following process applies to members who experience level of care changes.

If a member is admitted or discharged from a LTC facility, the member can refill prescriptions even if it's not time to refill them yet. This will prevent a gap in care.

Transition extension

When a member's exception request or appeal has not been processed by the end of the minimum transition period, UCare will extend the transition period on a case-by-case basis.

Requests for transition extensions can be made by contacting UCare Customer Services.

The extended transition period will end when (whichever occurs first):

- The member switches to an appropriate formulary drug, or
- The exception request or appeal is decided.

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