



Dear Friend:

Thank you for requesting information about *UCare Connect* (HMO). UCare is proud to offer *UCare Connect* as a choice for your health care coverage.

Take a moment to look at the information about *UCare Connect*. To apply for *UCare Connect*, simply complete the enrollment form and mail it in the enclosed postage-paid envelope. You'll be informed of enrollment after eligibility is determined.

For full information about *UCare Connect* benefits, please call us at 612-676-3554 or 1-800-707-1711 (toll free). If you are hearing impaired, call our TTY line at 612-676-6810 or 1-800-688-2534 (toll free). Our hours of service are 8 a.m. to 5 p.m., Monday through Friday. UCare is located at 500 Stinson Boulevard NE, Minneapolis, MN 55413.

Sincerely,

A handwritten signature in cursive script that reads "Joan Freak".

Joan Freak
Sales Manager, Dual Special Needs Plans

** You must work out at the YMCA at least one time per month to get the free monthly membership.*

UCare Minnesota is a Medicare Advantage organization with a Medicare contract. This contract renews each year. Availability of coverage beyond the end of the current contract year is not guaranteed. The contract is reviewed at the end of each year, at which time either UCare or the Centers for Medicare & Medicaid Services (CMS) can decide to end. If the contract is ended it may result in termination or nonrenewal of a beneficiary's enrollment in the plan. UCare may also reduce the service area of this plan and no longer offer services in an area. Members get a notice.

UCare Connect members must use pharmacies in UCare's network to fill their prescriptions, except under non-routine circumstances when they cannot reasonably use network pharmacies. UCare network pharmacies include Retail, Mail Order (for members with Medicare), Long Term Care, Chain, Home Infusion, and Indian Health Service/Tribal/Urban Indian Health Program (ITU). To get more information about our Mail Order pharmacy, or to find out more about the pharmacies in UCare's network, please call UCare at 612-676-3554 or 1-800-707-1711 (toll free), 8 a.m. to 5 p.m., Monday through Friday. TTY: 612-676-6810 or 1-800-688-2534 (toll free). Or you can mail us at UCare, P.O. Box 52, Minneapolis, MN 55413.

The Medicare program rates how well plans perform in different categories (for example, detecting and preventing illness, ratings from patients and customer service). If you have access to the web, you may use the web tool on www.Medicare.gov and select "Compare Medicare Prescription Drugs Plans" or "Compare Health Plans and Medigap Policies in Your Area" to compare the plan ratings for Medicare plans in your area. You can also call us directly at 612-676-3554 or toll free at 1-800-707-1711 to obtain a copy of the plan ratings for this plan. TTY users call 612-676-6810 or toll free at 1-800-688-2534.

Enrollment in *UCare Connect* is voluntary. You can join or leave the program anytime, effective the first of the month.

You may contact Medicare at 1-800-MEDICARE (1-800-633-4227), TTY 1-887-486-2048, 24 hours a day, 7 days a week, or visit <http://www.medicare.gov> for more information about Medicare benefits and services including general information regarding the health or Part D benefit.

Attention. If you want free help translating this information, call UCare at 612-676-3200 or toll free at 1-800-203-7225.

ملاحظة: إذا أردت مساعدة مجانية في ترجمة هذه المعلومات، فاتصل على الرقم الموجود أعلاه.

ຄຳມາຕິສຳຄັນ ເພື່ອຊ່ວຍໃຫ້ທ່ານເຂົ້າໃຈຂໍ້ມູນນີ້ ກະລຸນາຕິດຕໍ່ສູນບໍລິການລູກຄ້າຂອງພວກເຮົາໂດຍສະເພາະເຖິງສູນບໍລິການລູກຄ້າຂອງພວກເຮົາ ທີ່ 612-676-3200 ຫຼື ທີ່ 1-800-203-7225 ທີ່ບໍ່ຄ່າ.

Pažnja. Ako vam je potrebna besplatna pomoć za prevod ove informacije, nazovite gornji broj.

Ceeb toom. Yog koj xav tau kev pab txhais cov xov no dawb, thov hu rau tus xov tooj saud.

ໂປຼດຊາບ. ຖ້າຫາກທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການເປີດຂໍ້ຄວາມດັ່ງກ່າວນີ້ຟຣີ, ຈົ່ງໂທສາມາດເລກໂທທີ່ຢູ່ຂ້າງເທິງນີ້.

Hubaddhu. Yoo akka odeeffannoon kun sii hiikamu gargaarsa tolaa feeta ta'e, lakkoofsa armaa olii bilbili.

Внимание. Если вам нужна бесплатная помощь в переводе этой информации, позвоните по указанному выше телефону.

Ogow. Haddii aad dooneyso in lagaa kaalmeeyo tarjama dda macluumaadkani oo lacag la'aan ah, wac lambarka kore.

Atención. Si desea recibir asistencia gratuita para traducir esta información, llame al número que aparece más arriba.

Chú Ý. Nếu quý vị cần dịch thông tin này miễn phí, xin gọi số nêu trên.

This information is available in other forms to people with disabilities by calling: 612-676-3200 (voice) or toll free at 1-800-203-7225 (voice); 612-676-6810 (TDD) or toll free at 1-800-688-2534 (TDD) or through the Minnesota Relay at 711 or 1-877-627-3848 (speech to speech relay service).

American Indians can continue or begin to use tribal and Indian Health Services (IHS) clinics. We will not require prior approval or impose any conditions for you to get services at these clinics. If a doctor or other provider in a tribal or IHS clinic refers you to a provider in our network, we will not require you to see your Health Plan primary care provider prior to the referral.