

UCare Connect

Information for Providers

UCare Connect is an innovative health coverage plan for patients with a certified physical disability, developmental disability, and/or mental illness. It is a program designed by the Minnesota Department of Human Services (DHS) called Special Needs BasicCare. It is also a Medicare Advantage Special Needs Plan.

UCare Connect combines the benefits and services of Medical Assistance and Medicare Parts A, B, and D. It gives members access to a full range of services to meet their unique health care needs – with no monthly premiums.

Who is eligible?

To enroll in *UCare Connect*, a patient must:

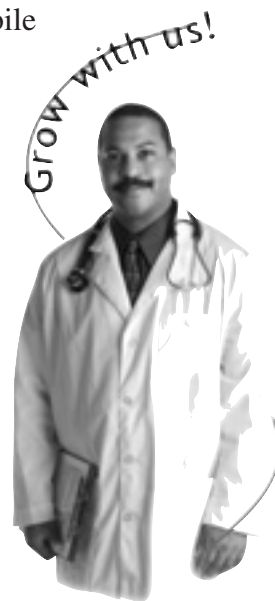
- Have a certified physical disability, or a developmental disability, and/or mental illness.
- Be at least 18 years old and under age 65.
- Be eligible for Medical Assistance, with or without Medicare Parts A and B.
- Live in the 41-county *UCare Connect* service area that includes: Anoka, Benton, Blue Earth, Carlton, Carver, Chippewa, Chisago, Cottonwood, Dakota, Faribault, Fillmore, Hennepin, Houston, Isanti, Jackson, Kandiyohi, Lac Qui Parle, Le Sueur, Lincoln, Lyon, Martin, Mille Lacs, Mower, Murray, Nicollet, Nobles, Olmsted, Pine, Ramsey, Redwood, Rice, Rock, Scott, Sherburne, Stearns, St. Louis, Washington, Watonwan, Winona, Wright, Yellow Medicine counties.

Key *UCare Connect* member benefits

- No co-pays for the following:
 - In-network physician and specialist visits.
 - Covered dental services.
 - Diagnostic tests, X-rays, and lab services.
 - Covered eye exams, eyewear, routine hearing exams, and hearing aids.
- Includes Medicare Part B and Medicare Part D prescription drugs.
- The dental network includes the See-A-Dentist Guarantee, UCare's Mobile Dental Unit, and DentaQuest.
- Transportation through Health Ride is available to all eligible members, including those who need to see providers located outside of their county of residence.
- YMCA monthly membership.
- Fitness kit with tools and information to help improve fitness.
- Supplemental dental benefit that includes \$300 for preventive and restorative services not covered by Medical Assistance.

Key *UCare Connect* provider benefits

- Members only need to show their UCare member ID card – not their Medicare card – because *UCare Connect* covers our members' Medicare benefits.
- Single Source Payer. All claims are submitted directly to UCare via electronic data interchange (EDI).
- Providers do not need to submit claims to Medicare.
- Members have virtually no paperwork.
- Benefit reimbursement for eligible services falls under your Medicare Advantage contract.



UCare

UCare Connect Clinical Advantages

Disease management

Members (if eligible) have access to disease management programs for asthma and heart failure.

Health and wellness

Members have access to all of UCare's health and prevention programs, including annual check-ups, preventive services reminders, and dental exams.

Health risk assessments

A health risk assessment is mailed to all new members within 30 days of enrollment. It can help determine possible gaps in care. The assessment is designed for individuals with physical disabilities, developmental disabilities, and behavioral health issues.

Care Coordination

Every member is assigned to a care team consisting of a Case Coordinator and Health Plan Navigator. UCare is partnering with counties in Greater Minnesota to provide local case coordination. In the metro area, UCare is partnering with "centers of excellence," organizations with expertise in serving people with specific disabilities, to provide case coordination. UCare Clinical Services provides Health Plan Navigator support.

The Health Plan Navigator will promote prevention and support for the Case Coordinators and members while the Case Coordinator will be the primary and local contact for members on assessments and plan of care.

Consultation services

UCare offers additional support to the county case managers in the form of telephone consultation. County case managers can contact this consultant (RN or advance practice RN with experience in developmental disabilities, physical disabilities, and behavioral health) for assistance and direction with complex cases. The nurse is available Monday through Friday, from 8 a.m. to 5 p.m. CST.

For more information

If you have patients who might benefit from *UCare Connect*, please have them call UCare's Sales Department at **612-676-3554** or **1-800-707-1711** (toll free). Hearing impaired individuals may call our TTY line at **612-676-6810** or **1-800-688-2534** (toll free).