



**County Hotline**  
1-866-457-7146 (toll free)

**Government Relations – County Staff**  
Carol Berg, 612-676-3635, [cberg@ucare.org](mailto:cberg@ucare.org)  
Monica Carlisle, 612-676-3517, [mcarlisle@ucare.org](mailto:mcarlisle@ucare.org)  
Pang Cha, 612-676-3638, [pcha@ucare.org](mailto:pcha@ucare.org)

[www.ucare.org](http://www.ucare.org)

**2010 Important UCare Numbers**

Contact Number	Local	Toll-Free	Fax
<b>Behavioral Healthcare Providers (BHP)</b> Mental health and chemical dependency services	763-525-9919	1-800-361-0491	
<b>Chiropractic Care of Minnesota (ChiroCare)</b> Chiropractic services, network, and claims		1-888-638-7719	
<b>Clinical Services</b>			
➤ Case Management Central Intake	612-676-6622	1-866-242-2497	
➤ Clinical Authorizations for Services	612-676-6705	1-877-447-4384	612-884-2499
➤ Case Management/Care Coordination Services, Mary Grina	612-676-3254		
➤ PCA Services, Clinical Authorizations			612-884-2094
➤ PCA Services, Esther Versalles-Hester	612-676-3459		
<b>Customer Services</b> Clinic changes, contact info changes, benefits	612-676-3200	1-800-203-7225	612-884-2110
<b>Dental See-A-Dentist Appointment Hotline</b> Locating and securing a dentist appointment		1-800-235-0564	
<b>Disease Management</b> Asthma, diabetes, heart failure programs	612-676-6539	1-866-863-8303	
<b>Foster Care</b> Status updates (start and end date, address)			612-884-2199
<b>Health Connection – Nurse Line</b> Available 24 hours a day, seven days a week		1-800-942-7858	
<b>Health Promotion</b> Health and wellness programs (car seats, incentives, maternal and child health)	612-676-3352	1-866-243-5157	



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Contact Number	Local	Toll-Free	Fax
<b>Health Ride Transportation</b> Transportation to medical appointments	612-676-6830	1-800-864-2157	
<b>Mayo Management Services, Inc. (MMSI)</b> Mental health and chemical dependency services		1-800-645-6296	
<b>Mayo Tobacco Quit Line</b> Telephone-based support and education who wish to end tobacco use		1-888-642-5566	
<b>Provider Assistance Center</b> Claims, billing, benefit questions	612-676-3300	1-888-531-1493	
<b>Provider Care Network Listings (PCNL)</b> Quantity or contact information changes		1-866-457-7146	
<b>Restricted Member</b> Reporting or information on restricted member	612-676-3397		612-884-2316
<b>Verification</b> Member enrollment eligibility	612-676-6824	1-800-203-7225	

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