



Health Ride 2009 Transportation Benefit

612-676-6830

1-800-864-2157 (toll free)

Product Name	Common Carrier	Special Transportation Services	Emergency Ambulance	Non-emergency Ambulance
Minnesota Senior Care Plus (MSC+)	Yes	Yes	Yes	Yes
Minnesota Senior Health Options (MSHO)	Yes	Yes	Yes	Yes
MinnesotaCare (MnCare)	No	Yes (Expanded only)	Yes	Yes (Expanded only)
Prepaid General Assistance Medical Care (GAMC)	Yes	No	Yes	Yes
Prepaid Medical Assistance Program (PMAP)	Yes	Yes	Yes	Yes
UCare Complete (MnDHO PD)	Yes	Yes	Yes	Yes
UCare Connect (Special Needs Basic Care)	Yes	Yes	Yes	Yes

Definitions:

- Common Carrier – Bus or Cab.
- Special Transportation Services (STS) – For people who, because of physical or mental impairment, cannot safely use a common carrier and do not need an ambulance.
- Emergency Ambulance (ground) – Covered services include services provided by an ambulance service to the nearest hospital where emergency care is provided or services are dispatched through 911.
- Emergency Ambulance (air) – Air ambulance to the nearest hospital according to Medicare and Medical Assistance coverage guidelines and when the member’s medical condition is such that transportation by either basic or advanced life-support ground ambulance is not appropriate.
- Non-emergency Ambulance – Ambulance services to an institution (hospital or SNF), from an institution to another, or from an institution to a home where other means of transportation could endanger health. The ambulance and personnel must meet Medicare and Medical Assistance criteria.

For County Reference Use Only

UCare provides rides for eligible members who have no other means of transportation. Eligible members must be able to ride in a car, meet our guidelines, and follow the rules. Eligible members can have a ride or bus pass to eligible covered services. Bus passes are available only in Minneapolis/St. Paul Metro area and St. Cloud. Examples of eligible rides are to: the Plan network doctor's office (primary care, chiropractor, eye care, dentist, podiatrist, and psychiatrist), physical therapy, mental health, and chemical dependency treatment. Rides are also provided to a pharmacy to pick up prescriptions.

UCare is not required to provide transportation to a Primary Care Clinic if it is over 30 miles from eligible member's home. If there is not a Primary Care Clinic that is available within 30 miles, please call the Health Ride number listed below.

Eligible members may have a ride 24 hours a day, seven days a week. They must schedule the ride with Health Ride at least three to seven days before the appointment. If a same-day ride is needed, UCare will attempt to set up the ride, although same day rides are given upon availability. **To schedule transportation, please call Health Ride at 612-676-6830 or 1-800-864-2157 (toll free).**

Please note that you may access a list of transportation providers at any time by visiting our web site:

- Log on to www.ucare.org
- Click on one of the tabs listed in the middle (Visitors, Members, Providers, UCare for Seniors Minnesota and Wisconsin)
- On your lower left side, select "Find A Doctor"
- After selecting from the **required fields** (State of Residence, Health Plan, and Location), you will be able to search by Practitioner, Clinic, and/or Specialty.