



County Hotline

1-866-457-7146 (toll free)

Government Relations – County Staff

Carol Berg, 612-676-3635

Monica Carlisle, 612-676-3517

Pang Cha, 612-676-3638

www.ucare.org

Important UCare Numbers

Behavioral Healthcare Providers (BHP)

➤ Mental health and chemical dependency services. 763-525-1746 1-800-361-0491 (toll free)

Chiropractic Care of Minnesota, Inc.

➤ Chiropractic services, network, and claims questions. 1-888-638-7719 (toll free)

Clinical Services

➤ Case Management Central Intake 612-676-6622 1-866-242-2497 (toll free)
➤ Clinical Authorizations for Services 612-676-6705 1-877-447-4384 (toll free)
➤ Clinical Authorizations for Services Confidential Fax 612-884-2499
➤ Mary Grina, Case Management/Care Coordination Services 612-676-3254
➤ Esther Versalles-Hester, PCA Services 612-676-3459

Customer Services

➤ Clinic changes, contact information changes, benefits, etc. 612-676-3200 1-800-203-7225 (toll free)

Dental See-A-Dentist Appointment Hotline

➤ Locating and securing a dentist appointment. 1-800-235-0564 (toll free)

Disease Management

➤ Asthma, diabetes, and heart failure programs. 612-676-6539 1-866-863-8303 (toll free)

Foster Care

➤ Confidential Fax 612-884-2199

Health Connection – Nurse Line

➤ General Number 1-800-942-7858 (toll free)

Health Promotion

➤ Health and wellness programs: tobacco cessation, senior health, car seats, maternal and child health, incentive vouchers, etc. 612-676-3351 1-866-243-5157 (toll free)

Health Ride Transportation

➤ Transportation to medical appointments. 612-676-6830 1-800-864-2157 (toll free)

Mayo Management Services, Inc.

➤ Mental health and chemical dependency services. 1-800-645-6296 (toll free)

Mayo Tobacco Quit Line

➤ General number 1-888-642-5566 (toll free)

Provider Assistance Center

➤ Claims and/or billing and benefit questions. 612-676-3300 1-888-531-1493 (toll free)

Verification and Enrollment

➤ General number 612-676-6824 1-800-203-7225 (toll free)