



May 2011

Issues of *Clinical Services Program Alert* often refer to several different UCare forms. Note that *all* UCare forms can be found at <http://www.ucare.org/providers/Pages/Forms.aspx>.

For UCare Clinical Services questions please contact Bobbi Jo Glood, Clinical Care system Liaison, at 612-676-3688, or by e-mail at bjglood@ucare.org.

UCare website form conversion to PDF

We have received feedback about the PDF conversion of the forms on the UCare web site. Although the new PDF forms are fill-able, some users are experiencing such problems as:

- Completed forms will print out blank.
- Users are unable to save a completed form.
- Some fields will not word-wrap.

Because of these problems, UCare will be posting specific forms (those that require information to be entered) in Word format by the end of this week. Any form that does not require the entering of information will remain in a PDF format.

If you need a form emailed to you prior to the end of the week, please contact Jenny Yearneau at jyearneau@ucare.org and she will send the form in Word format.

We apologize for any inconvenience this conversion caused.