



Clinical Services Program **Alert**

News of interest from UCare



November 1, 2011

Issues of **Clinical Services Program Alert** often refer to several different UCare forms. Note that *all* UCare forms can be found on the [UCare web site](#).

Direct your UCare **Care System** Clinical Services questions to Bobbi Jo Glood, Clinical Care System Liaison, at 612-676-3688, or e-mail at bjglood@ucare.org.

Direct your UCare **County** and **UCare Connect** Clinical Services questions to Jessica Assefa, Clinical County Liaison, at 612-294-5057, or e-mail at jassefa@ucare.org.

Effective 12/1/2011 DHS will no longer be the payer for Elderly Waiver services for UCare members.

Beginning 12/1/11, UCare will be the payer of Elderly Waiver (EW) services for UCare MSHO and MSC+ members. No EW claims, regardless of date of service, will be paid through MMIS after 11/30/2011.

All EW providers in your area have been informed of this change. Attached is a copy of the letter sent to providers. If you receive any calls from providers please direct them to call our Provider Assistance Center at 612-676-3300 or toll free at 1-888-531-1493.

How this will affect you as a Care Coordinator:

- For this transition, DHS is supplying UCare with a list of open service agreements in MMIS. UCare will enter these authorizations into our system to ensure claims payment.
- Each county will still be required to close all outstanding service agreements in MMIS. To allow additional time for counties to complete this process, the service agreements must be closed by 2/29/2012, but not before 12/1/2011. Be sure to adjust the units for amount used up to the date the service agreement is being closed.
- For new service agreements with dates of service prior to December 1, 2011, the care coordinator will need to enter a service agreement into MMIS and send in the UCare Waiver Service Approval form to UCare. This will ensure claims payment in MMIS through 11/30/2011.
- For new service agreements with dates of service December 1, 2011 or later, the care coordinator will only need to fax the UCare Waiver Service Approval form to UCare.
- When approving an EW service that does not have a fee schedule you should continue to negotiate a rate, fill out the UCare Waiver Service Approval form found on UCare's website, and fax it into UCare at the number on the form. UCare will enter an authorization so claims can be paid at the negotiated rate.

If you have any questions, please contact Jessica Assefa at 612-294-5057 or toll free at 1-877-447-4384 ext. 5057.

