



## Clinical Services Program **Alert**

*News of interest from UCare*



October 20, 2011

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Issues of *Clinical Services Program Alert* often refer to several different UCare forms.  
Note that *all* UCare forms can be found on the [UCare web site](#).

Direct your UCare **Care System** Clinical Services questions to Bobbi Jo Glood,  
Clinical Care System Liaison, at 612-676-3688, or e-mail at [bjglood@ucare.org](mailto:bjglood@ucare.org).

Direct your UCare **County** and **UCare Connect** Clinical Services questions to Jessica Assefa,  
Clinical County Liaison, at 612-294-5057, or e-mail at [jassefa@ucare.org](mailto:jassefa@ucare.org).

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### **UCare's contract with Universal Home Care Agency**

This notice is to inform care coordinators that UCare's contract with Universal Home Care will terminate on 11/15/2011. UCare has identified members who are currently receiving services (PCA, SNV, HHA and Homemaker Services) and have authorizations in place. Members will be contacted by UCare to choose another homecare agency and to contact UCare or their care coordinator for assistance if necessary.

UCare will issue an additional notification to care coordinators, care systems, or counties which will include a report of members who may require assistance with transition of service to a new homecare agency.

For questions regarding this notice, please contact Esther Versalles-Hester at 612-676-3459 or by e-mail at [ehester@ucare.org](mailto:ehester@ucare.org)