



December 15, 2010

Dear Provider:

I am sending this letter to you as notice of changes to prior authorization that will go into effect plan-wide January 1, 2011.

The list of services that require a prior authorization are contained in a grid format in Chapter 5 of the UCare Provider Manual. The list can also be accessed via UCare's web site on the Provider page by selecting Authorization and Notification grids found on the left side of the page.

Most significant to your operations are new thresholds for therapies (Physical, Occupational and Speech), home health care, (skilled nursing care and home health aides), and private duty nursing. We have also added a section addressing requirements for wheelchair and wheelchair accessories.

The 2011 Prior Authorization Grid will be published just prior to January 1, 2011 on the UCare website at www.ucare.org. You can view the grid by searching the Provider Manual, Chapter 5 or from the Provider page by selecting Authorization and Notification grids. UCare will be evaluating the above changes throughout the year and appreciates your feedback at any time. Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Russ Kuzel, M.D., M.M.M.".

Russel Kuzel, MD
Chief Medical Officer, UCare
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