

Electronic Claims Submission Requirement

UCare will not accept paper claim submissions after July 1

Effective July 1, 2010, UCare will no longer accept the submission of professional and institutional paper claims, according to the [Minnesota State Statute 62J.536](#).

Health care providers, as defined in the statute, must follow the requirements set forth in the Minnesota Uniform Companion Guide and the Administrative Uniformity Committee (AUC) Best Practices to avoid return of paper submitted claims and processing delays. Failure to comply with these requirements will result in returned claims and processing delays.

UCare has relationships with several clearinghouses to accommodate the electronic claims transactions. A list of clearinghouses, including their contact information, is in UCare's Provider Manual, **Chapter 6: Claims Submission Information**. For your convenience, the list also is here:

- **Infotech Global, Inc. (IGI).**
- **RelayHealth.**
- **Emdeon.**
- **Availity.**
- **Cortex EDI.**
- **eProvider Solutions.**
- **SSI Group.**
- **ClaimLynx.**
- **ZirMed.**

Additional resources

The [Minnesota Department of Health](#) (MDH) consulted with the AUC to develop the [Minnesota Uniform Companion Guides](#). These guides standardize electronic transactions and processes for checking eligibility, submitting claims, and receiving remittance advices in an electronic format for providers. The guides also help providers and payers plan, program, and accommodate these electronic transactions.

Please visit the AUC web site at www.health.state.mn.us/auc/. It provides in-depth information regarding each electronic transaction, associated companion guides, and best practices.

A helpful FAQs page also is available at www.health.state.mn.us/auc/faq62j536.htm#q01.

To download a copy of UCare's Provider Manual, **Chapter 6: Claims Submission Information**, please log on to www.ucare.org/providers/Pages/ProviderManual.aspx.

If you have any questions or concerns, UCare's **Provider Assistance Center** is available Monday through Friday, 7 a.m. to 5 p.m., by calling **612-676-3300** or **1-888-531-1493** (toll free).