



December 9, 2010

**Re: UCare 2011 Pay for Performance Program**

Dear Clinic Manager and/or Medical Director:

UCare is pleased to extend an opportunity to participate in the **2011 Pay for Performance (P4P) Program**. The UCare P4P Program is focused on providing financial recognition to clinics and care systems that exhibit superior or improved performance.

This letter includes an outline of the 2011 measures and anticipated payment rates. Further detail including technical specifications, the lab submission template, a guide to accessing action lists and uploading lab data to the secure website, and frequently asked questions will be available in January 2011 on the UCare P4P website.

[http://www.ucare.org/providers/Pages/PayforPerformance\(P4P\).aspx](http://www.ucare.org/providers/Pages/PayforPerformance(P4P).aspx)

Changes to the 2011 P4P program include:

- Revised payment rates for some measures.
- A controlling high blood pressure measure for the Medicare Advantage, MSHO, and MSC+ populations.
- A modified minimum improvement goal for half payments.

The enclosed document outlines the 2011 P4P measures and anticipated payment rates. These measures are based on specifications from the Minnesota Department of Human Services (DHS), Minnesota Department of Health (MDH), the Healthcare Effectiveness Data and Information Set (HEDIS), the Institute of Clinical Systems Improvement (ICSI), and Minnesota Community Measurement (MNCM). Actual payment rates may vary from the anticipated payment rates subject to health plan financial results.

The UCare P4P program continues to provide action lists with patient information to clinics/systems via a secure website. UCare also uses this website to receive lab data for some P4P measures from clinics/systems. **Only new or expired secure website users must re-register. Usernames and passwords expire after 120 days of inactivity. Please see the next page for directions for registering.** Action lists will be available on the new secure website in February, March, May, July, September, and November 2011.

We know that all clinics strive for excellence, and we are excited to offer financial rewards to clinics and care systems that demonstrate superior or improved performance. We look forward to working with you on the P4P Program during 2011.

Sincerely,

A handwritten signature in blue ink that reads "Russ Kuzel, MD, M.M.M.".

Russ Kuzel, MD  
Chief Medical Officer

Enclosure: UCare 2011 Pay for Performance Program Measures and Anticipated Payment Rates

## UCare 2011 Pay For Performance Program

### Directions for Requesting Access to the UCare Secure Website

#### **Please note:**

- Each individual at the clinic/system who will be accessing the secure website must have their own unique username and password.
- Passwords expire after 90 days of inactivity, and accounts are deleted after 120 of inactivity. Please log in every-other month to keep your account active.
- The UCare secure website address is: <https://secftp.ucare.org/>
- UCare will e-mail a username and password to the individual identified below along with a guide to using the secure website to access action lists and upload lab data.
- If you have any questions about P4P, please e-mail [p4pinfo@ucare.org](mailto:p4pinfo@ucare.org) or call 612-676-6707 or 1-866-243-0762 (toll free).

#### **To request access to the UCare secure website:**

1. Please include the information below in an e-mail to [p4pinfo@ucare.org](mailto:p4pinfo@ucare.org) with “**P4P Registration Request**” in the subject line.
2. To ensure timely access to action lists, **please register before January 31, 2011.**
3. New and changed user information will be accepted throughout 2011.
4. The registered user will receive a username and password in a secure e-mail. This process can take up to two weeks.

Name of Clinic: \_\_\_\_\_

Name of Care System: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Name of individual to receive username and password: \_\_\_\_\_

Title: \_\_\_\_\_

Phone number: \_\_\_\_\_

Fax number: \_\_\_\_\_

E-mail address (must be “official” company e-mail address, not Yahoo, Gmail, etc.) \_\_\_\_\_

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