



March 11, 2010

Clinic Manager  
Clinic Name  
Address  
City, State Zip

Dear Clinic Manager/Medical Records Director:

UCare is beginning our Healthcare Effectiveness Data and Information Set (HEDIS®) medical record abstraction process, which includes Minnesota Community Measurement data collection, Medical Records Standards review and Advanced Directive review. To decrease the administrative burden on providers, UCare is contracting with MedAssurant™ to perform medical record data abstraction on our behalf.

We know that clinics contracted with UCare also play an important role in this process and we are asking your clinic to reserve a spot for MedAssurant™ this spring. MedAssurant™ will begin contacting clinics in March to schedule on-site visits or request copies of member charts between March and May 2010.

In an effort to develop a greener HEDIS® process this year, UCare encourages clinics to provide scanned copies of medical records to MedAssurant™ whenever possible. Please be assured that MedAssurant™ serves UCare in a role that adheres to the Health Insurance Portability and Accountability Act and will treat your patients' personal health information with the highest level of protection and confidentiality. Provider questions about scheduling on-site visits or other parts of the medical record review process can be answered by contacting your clinic's MedAssurant™ Review Coordinator directly.

UCare takes your feedback and suggestions seriously. Please forward your concerns or comments for improvement regarding our HEDIS® data abstraction process to Kristjan Selvig, Performance Improvement Project Manager, at 612-676-3341 or [kselvig@ucare.org](mailto:kselvig@ucare.org).

We appreciate the high-quality care that you provide to our members and thank you for partnering with us to improve the health of individuals, families, and communities.

Sincerely,

A handwritten signature in black ink that reads "Russ Kuzel, M.D., M.M.M.".

Russ Kuzel, M.D.  
Chief Medical Officer  
UCare

For more information on MN Community Measurement, visit the website at [www.mnhealthcare.org](http://www.mnhealthcare.org)  
HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).