



March 24, 2009

Important Update from UCare Regarding Medicare Part D Vaccine and Administration Reimbursement

As previously communicated, RxAmerica began processing and reimbursing covered Medicare Part D vaccine and administration charges effective 10/1/08.

In February 2009, UCare was notified by RxAmerica there have been systematic problems with processing the Part D vaccines and administration charges. We are working diligently with RxAmerica to resolve this issue.

Please continue to submit your Part D vaccines and administration charges to UCare. In the interim, UCare will process these claims and will be assuming responsibility for payment going forward.

As a reminder, Part D vaccines are a covered service for eligible UCare members. **Please do not collect or attempt to collect payment from our members for covered services, except applicable co-payments.**

If you have any questions or concerns, please contact our Provider Assistance Center at 612-676-3300 or 1-888-531-1493 toll free.