



February 16, 2011

Dear Office Administrator:

This letter is to notify you that UCare has selected McKesson RelayHealth ("RelayHealth") as its pre-adjudication software partner to prepare for 5010 and manage electronic data interchange (EDI) connectivity in an effort to expand electronic services for providers (e.g. real-time services) as well as support administrative simplification, administrative cost reduction, and regulatory compliance initiatives (i.e. HITECH). Based on our records, you or your practice management vendor, third party billing service, or clearinghouse exchanges claims (837 I/P) and remittance (835) data with UCare using connectivity other than RelayHealth. If you are currently exchanging claims and remittances with UCare through RelayHealth, you may disregard this notice.

This decision requires no immediate action from you and there are no anticipated changes to your current claim submission process. RelayHealth will work directly with your clearinghouse. The transition to RelayHealth is expected to be completed by May 1, 2011.

RelayHealth is an open and neutral platform for exchanging data and connecting health care constituents. If you have questions or would like additional information regarding RelayHealth solutions, simply call **1-888-743-8735** (toll free) or visit their web site at www.relayhealth.com.

As always, you can visit the UCare Provider web site at <http://www.ucare.org/providers/Pages/default.aspx> to review the "RelayHealth EDI Transition" frequently asked questions (FAQ) or contact the Provider Assistance Center at **612-676-3300** or **1-888-531-1493** (toll free) for additional assistance.

UCare and RelayHealth are committed to providing you superior service and satisfaction during this transition process. RelayHealth will work with you and your vendor(s) to ensure a smooth transition. UCare firmly believes that this partnership with RelayHealth will allow it to expand electronic services and improve your experience with UCare and our members.

Sincerely,

A handwritten signature in black ink that reads "Frank Gilbertson".

Frank Gilbertson
Director Provider Network Management