



eXchange

Better Communication Means Better Health

Breaking Down Communication Barriers and Building Health

UCare has teamed up with over a dozen other Minnesota health care organizations to create and maintain the Exchange, a collaboration that promotes better communication with diverse patients in two ways:

- Maintaining an on-line library of more than 3,500 translated health education materials in the languages most commonly spoken in Minnesota.
- The website also offers a wealth of tips, resources and latest news on cross-cultural care in the areas of literacy, language, culture, class, race and spirituality.

Accessing the Exchange

To access the Exchange, simply go to <http://www.health-exchange.net>. To access the database of materials, you will need click on "Translation Library" from the main home page and log in using UCare's log-in. UCare's log-in is "**ucare**" and our password is "**ucare**". You may download any of the PDF files in the database as often as you need them.

By sharing materials with other Minnesota health care organizations, we can avoid costly and inefficient duplication of effort. An advisory committee of the Exchange's sponsors meets regularly to:

- Collaborate in the development of new multilingual health materials,
- Network and exchange ideas/resources to post on the site,
- Participate in Exchange governance and development.

Please contact Carol Berg at cberg@ucare.org if you would like to become involved or give feedback about the site.