



Minnesota Senior Care Plus (MSC Plus) Information for Providers

2011

MSC Plus

MSC Plus is a Minnesota Health Care Program. It is a joint federally and state-funded program that provides medical services to low-income people throughout Minnesota who are age 65 or older. UCare's service area consists of 57 counties in Minnesota.

MSC Plus benefits include primary and acute care, Medicare cost-sharing, drugs not covered under Medicare Part D, supplies, equipment, and therapies. Additionally, MSC Plus members who are eligible have access to transportation, a home health aide, private duty nursing, skilled nurse visits, extensive personal care services, Elderly Waiver (EW) services, case management, home and community-based services, and 180 days of nursing facility care.

Who is eligible?

To be eligible for MSC Plus, a person must:

- Be 65 years of age or older.
- Be eligible for Medical Assistance.
- Live in the MSC Plus service area.

Co-pay information

The only co-pays in this plan are:

- Emergency Room visit when it is not an emergency – **\$6**
- Prescriptions*
 - Brand-name prescriptions – **\$3**
 - Generic prescriptions – **\$1**

*The most a member will have to pay in co-pays for prescriptions is **\$7** per month. Co-pays will not be charged for some mental health drugs and most family planning drugs.

Case management

UCare works with many health care providers to serve members who live at home or in a nursing home. When members enroll in the MSC Plus program, they choose a primary care clinic. After enrolling, members will be eligible for an initial health status and risk screening assessment. If members are getting home and community-based services through the Elderly Waiver at the time they enroll, they will continue to get case management services through their county of residence or UCare designee.

If members reside in the community and are not getting home and community-based services through the Elderly Waiver at the time of the enrollment, their first screening will include an assessment of their need for these services. If they are assessed as eligible for home and community-based services under the Elderly Waiver, they will be referred on for case management services. UCare provides annual health and risk assessments for all members in the MSC Plus program. Those who are eligible for case management services will receive assistance in accessing services from their case manager. Members residing in nursing homes will be assessed annually for their ongoing placement needs.

Resources

Provider Assistance Center

612-676-3300 or 1-888-531-1493 (toll free)

UCare Provider Portal

The UCare Provider Portal offers several features that help streamline business operations and provide quick access to valuable information. For example, you can use the UCare Provider Portal to verify member eligibility, check the status of a claim and/or referral/authorization, or retrieve your Explanation of Payments (EOPs). Now, re-registration and registration is quicker and easier. For more information and to re-register or register online, visit us at:

www.ucare.org/providers/Pages/ProviderPortal.aspx

www.ucare.org

Visit **www.ucare.org** for provider headlines, news and notes, forms, and valuable resources, including our Provider Manual. Don't forget to subscribe to our E-mail List Server to receive provider news and updates, including *health lines*, via e-mail. Visit us online at

www.ucare.org/providers/pages/default.aspx

health lines

health lines is a comprehensive newsletter for our providers. Each quarter, health lines will bring you the latest UCare news, events, training dates, coding and billing information, reminders, and more. If you have comments or suggestions for content, please e-mail us at

healthlines@ucare.org

On-site training

As a valued provider within the UCare network, you have a dedicated Network Services Coordinator. A Network Services Coordinator is assigned to your health system and/or geographic area. To find out who your Network Services Coordinator is, log on to our web site at: **www.ucare.org/providers/Pages/NetworkServicesCoordinator.aspx**.