

Important UCare Phone Numbers

Provider Assistance Center	612-676-3300	1-888-531-1493 (toll free)
<ul style="list-style-type: none">> Claims/billing questions.> Benefit questions.> Clinic staff contact.> Updates/revisions of your staff, patient acceptance, location, or available services.		
UCare Fax	612-676-6501	
UCare Verification	612-676-6824	1-800-203-7225 (toll free)
<ul style="list-style-type: none">> Verification of member eligibility.		
Clinical Services	612-676-6705	1-877-447-4384 (toll free)
<ul style="list-style-type: none">> Authorizations and referral questions.> Authorizations for non-covered benefits or out-of-network providers.		
Clinical Services Confidential Fax	612-884-2499	
Claims Department Fax	612-884-2000	
<ul style="list-style-type: none">> Referral and authorization entry <i>only</i>.		
Behavioral Healthcare Providers (BHP)	763-525-9919	1-800-361-0491 (toll free)
<ul style="list-style-type: none">> Authorizations for mental health and chemical dependency services.> Authorizations for non-covered benefits or out-of-network providers.		
Doral Dental Services of Minnesota, Inc.		1-800-341-8478 (toll free)
<ul style="list-style-type: none">> Authorizations for dental services and dental network and claims questions.		
Chiropractic Care of Minnesota, Inc.		1-888-638-7719 (toll free)
<ul style="list-style-type: none">> Authorizations for chiropractic services and network and claims questions.		
Health Ride	612-676-6830	1-800-864-2157 (toll free)
<ul style="list-style-type: none">> Transportation to necessary medical appointments for members who need it.		
Coding Consultant E-mail Address		e-mail: codingconsultant@ucare.org
Credentialing	612-676-3660	
Critical Access Hospital Fax	612-884-2232	
UCare Health Promotion	612-676-3355	1-866-610-7213 (toll free)
UCare Disease Management	612-676-6539	1-866-863-8303 (toll free)

