

Making Arrangements for Public Health Services

1. Contact your local county public health agency to set up services. For current local public health agency contact information, see list below.
2. The following home care services require prior authorization and are listed in the Authorization Grid noted below:
 - Home health care visits: After 20 dates of service within a calendar year, the appropriate authorizing entity must be contacted for further authorizations
 - Personal care assistant assessment and services: Independent assessment required prior to service
 - Treatment therapies such as physical, respiratory, occupational, and speech: Therapy that exceeds 30 dates of service within a calendar year
 - When working with members on MSHO or MNDHO, you must contact the care coordinator before the start of any home care services.
 - Home care from Personal Care Assistants (PCA) still requires prior authorization. The agency needs to be Medicare-certified to provide therapeutic home care services.
3. Health promotion/counseling public health services as listed below do not need a referral from Primary Care Clinics (PCC's) but UCare encourages PCCs to refer members with identified needs who would benefit from public health services. The public health agency does not need to be Medicare-certified to provide health promotion/counseling services.
4. If there is a need for more than 20 visits for public health services in a calendar year, the public health agency is to contact the appropriate authorizing entity (UCare, Altru, MMSI, etc.). For authorizing entity contact information refer to the UCare Provider Manual, Chapter 5 (Referral and Authorization Guidelines), that includes an authorization grid with this information. These entities are responsible for coordination of services for members. In order to facilitate this process, submit a plan of care outlining applicable clinical information and medical necessity.
5. The UCare member card indicates next to the PCC name what health system is the authorizing entity (UCare, Altru, MMSI). The Authorization Grid also gives contact information for MSHO member Care Coordinators and AXIS for MndHO members. Or if the member does not have their card with them, you can call UCare's verification phone line at 612-676-6824 or 1-800-203-7225, and ask for the appropriate authorizing entity.

Primary Care Clinics are encouraged to make arrangements for UCare members with their local Public Health agencies as indicated for health promotion/counseling services such as:

- Home Health Visits for: Maternal and Child Health clients (including prenatal and postpartum care), Children with Special Needs, Children and Adults at risk for Abuse/Neglect;
- Child & Teen Checkups, including immunizations
- Infectious Disease Assessment and/or follow-up
- Medication management

- Nutritional risk assessments, nutritional counseling, education and/or follow-up for all ages
- Safety assessments
- Refugee Health Screening Public Health follow-up services
- Tuberculosis testing, completion of therapy (e.g. Direct Observed Therapy (DOT), and follow-up services (these services do not need prior authorization).

Public Health Agency Contact Information

The counties are listed in alphabetical order. The contact information is updated on a regular basis.

County	Agency Phone Number	Agency Fax Number
Aitkin (Northeast)	218-927-3744	218-927-7262
Anoka (Metropolitan)	763-422-7030	763-422-6988
Benton (Central)	320-968-5087	320-968-5330
Big Stone (Southwest)	See Swift (Countryside Public Health)	
Blue Earth (Southcentral)	507-304-4163	507-304-4387
Brown (Southcentral)	507-233-6820	507-233-6819
Carlton (Northeast)	218-879-4511	218-878-2845
Carver (Metropolitan)	952-361-1329	952-361-1360
Cass (Central)	218-547-1340	218-547-1448
Chippewa (Southwest)	See Swift (Countryside Public Health)	
Chisago (Central)	651-213-5231	651-213-5401
Cook (Northeast)	218-387-3620	218-387-3020
Cottonwood (Southwest)	See Jackson (Cottonwood-Jackson PHN Service)	
Crow Wing (Central)	218-824-1080	218-824-1081
Dakota (Metropolitan)	651-554-6100	651-554-6130
Dodge (Southeast)	507-635-6150	507-635-6290
Douglas (Westcentral)	320-763-6018	320-763-4127
Fairbault (Southcentral)	See Martin (Fairbault-Martin Human Services)	
Fillmore (Southeast)	507-765-3898	507-765-2139
Freeborn (Southeast)	507-377-5100	507-377-5272
Goodhue (Southeast)	1-651-385-6100	1-651-385-6472
Grant (West Central)	218-685-5301	218-685-6714
Hennepin (MN Visiting Nurses Agency)	612-617-4700	612-617-4781
Hennepin (Bloomington, Edina, Richfield)	952-563-8900	952-563-8997
Houston (Southeast)	218-725-5810	507-725-2150
Isanti (Central)	763-689-4071	763-689-8293

County	Agency Phone Number	Agency Fax Number
Jackson (Southwest)	Includes Jackson & Cottonwood Counties 507-847-2366	507-847-2881
Kanabec (Central)	320-679-6330	320-679-6333
Kandiyohi (Southwest)	320-231-7860	320-231-7888
Kittson (Northwest)	218-843-3662	218-843-2487
Lac Qui Parle (Southwest)	See Swift (Countryside Public Health)	
Lake (Northeast)	218-834-8400	218-834-8412
Le Sueur (Southcentral)	507-357-8247	507-357-4223
Lincoln (Southwest)	See Lyon	
Lyon (Southwest)	507-537-6713	507-537-6719
Marshall (Northwest)	218-745-5154 or 1-800-950-6986	218-745-4936
Martin (Southcentral)	507-238-4757	507-238-1574
McLeod (Southcentral)	320-864-3185	320-864-1484
Meeker (Southcentral)	320-693-5370 or 1-800-485-2873	320-693-5399
Mille Lacs (Central)	320-983-8318	320-983-8353
Morrison (Central)	320-632-6665	320-632-0392
Mower (Southeast)	507-437-9770	507-434-2695
Murray (Southwest)	See Lyon	
Nicollet (Southcentral)	507-931-6800 x460	507-931-9220
Nobles (Southwest)	507-372-8256	507-372-8380
Norman (Northwest)	218-847-9224	218-847-2866
Olmsted (Southeast)	507-285-8370	507-287-1492
Otter Tail (Westcentral)	218-998-8320	218-998-8352
Pennington (Northwest)	218-681-0876	218-683-7099
Pine (Central)	320-245-3059	320-245-3060
Pipestone (Southwest)	See Lyon	
Polk (Northwest)	218-281-3385	218-281-7376
Pope (Northwest)	320-634-5720	320-634-0159
Ramsey (Metropolitan)	651-765-7778	651-765-4069
Red Lake (Northwest)	See Pennington (Inter-County Nursing Service)	
Redwood (Southwest)	507-637-4041	507-637-4046
Renville (Southwest)	320-523-2570	320-523-3749
Rice (Southeast)	507-332-6111	507-332-5932
Rock (Southwest)	See Nobles	
Roseau (Northwest)	218-463-3211	218-463-1266
Scott (Metropolitan)	952-496-8520	952-496-8518
Sherburne (Central)	763-241-2750	763-241-2995
Sibley (Southcentral)	507-237-4035	507-237-4031
St. Louis (Northeast)	218-725-5210 or	218-725-5297

County	Agency Phone Number	Agency Fax Number
	725-5282 for Nursing dept.	
Stearns (Central)	320-656-6000	320-656-6130
Steele (Southeast)	507-444-7650	507-444-7668
Stevens (West Central)	320-589-7425	320-589-7433
Swift (Southwest)	Countryside Public Health includes: Big Stone, Swift, Chippewa, Lac Qui Parle, and Yellow Medicine: 320-843-4546	320-843-4094
Todd (Central)	320-732-4440	320-732-6233
Traverse (W Central)	See Stevens	
Wabasha (Southeast)	1-651-565-5200	1-651-565-2637
Wadena (Central)	218-631-7629 or 7630 or 7631	218-631-7632
Waseca (Southcentral)	507-835-0685	507-835-0687
Washington (Metropolitan)	651-430-6662	651-430-6730
Watonwan (Southcentral)	507-375-3294	507-375-7359
Winona (Southeast)	507-457-6400	507-454-9388
Wright (Central)	763-682-7400	763-682-7701
Yellow Medicine (Southwest)	See Swift (Countryside Public Health)	