

Table of Contents

Chapter 1: Introduction to UCare and the Care Management Manual

Chapter 2: Minnesota Senior Health Options (MSHO) and Minnesota Senior Care Plus (MSC+) Care Management Requirements

Chapter 3: Special Needs Basic Care: *UCare Connect* Care Management Requirements

Chapter 4: Prepaid Medical Assistance Program: PMAP Care Management Requirements

Chapter 5: Medicare Advantage: *UCare for Seniors* (Value, Value Plus and Classic) Care Management Requirements

Chapter 6: Delegate Job Aids

Chapter 7: Targeted Case Management

Chapter 8: UCare Provider Manual

Chapter 9: Utilization Review

Chapter 10: Delegation Oversight and Compliance

Chapter 11: Disease Management

Chapter 12: Performance Improvement

Chapter 13: Newsletters from UCare

Chapter 14: Department of Human Services (DHS) Links

Chapter 15: UCare Clinical Practice Guidelines