



Clinical Services Program **Alert**

News of interest from UCare



December 2011

Issues of *Clinical Services Program Alert* often refer to several different UCare forms. Note that *all* UCare forms can be found on the [UCare web site](#).

Direct your UCare **Care System** Clinical Services questions to Bobbi Jo Glod, Clinical Care System Liaison, at 612-676-3688, or e-mail at bjglod@ucare.org.

Direct your UCare **County** and **UCare Connect** Clinical Services questions to Jessica Assefa, Clinical County Liaison, at 612-294-5057, or e-mail at jassefa@ucare.org.

EW Providers in UCare's Home and Community Based-Services (HCBS) Directory

Care coordinators are reminded to use **ONLY** providers who are listed in UCare's Home and Community Based Services (HCBS) provider directory, for the particular service provided. Providers listed in this directory hold provider contracts with the county of service for the particular service provided. For example, only the adult day care providers listed in the directory under Hennepin County may be used for adult day care in Hennepin County. Providers not listed in this directory may **NOT** be used for UCare members receiving EW services. Providers may only be used for the particular service listed in the directory.

Effective immediately, care coordinators may not set up new EW services with any provider not listed in the [HCBS directory](#) for the particular service/county. UCare will provide direction in the near future about how to transition members currently receiving EW services from providers not listed in the directory.

UCare's [HCBS provider directory](#) is listed on UCare's website. Care Coordinators may also call UCare's Provider Assistance Center (PAC) at 612-676-3300 for assistance in identifying providers who have contracts with counties.

Hmong Elder Care adult daycare

Effective immediately, UCare will no longer provide elderly waiver services for members to attend Hmong Elder Care adult daycare center. Care coordinators should not refer **new** members to this provider. UCare will provide direction in the near future about how to transition members who are currently receiving services from this adult daycare provider.