

Minnesota Senior Care Plus (MSC Plus) Information for Providers

MSC Plus is a Minnesota Health Care Program (MHCP). It is a joint federally and state-funded program that provides medical services to low-income people throughout Minnesota who are age 65 or older. UCare's contracts with the Minnesota Department of Human Services (DHS) to offer MSC Plus in 57 counties in Minnesota.

MSC Plus benefits include primary and acute care, Medicare cost-sharing, drugs not covered under Medicare Part D, supplies, equipment, and therapies. Additionally, MSC Plus members have access to transportation, a home health aide, private duty nursing, skilled nurse visits, extensive personal care services, Elderly Waiver (EW) services, case management, and 180 days of nursing facility care.

Who is eligible?

To be eligible for UCare MSC Plus, a person must:

- Be 65 years of age or older.
- Be eligible for Medical Assistance.
- Live in the UCare MSC Plus service area.

Deductible and co-pay information

Some services require deductibles and co-pays. Members in the following list **do not** have to pay deductibles and co-pays for medical covered services:

- People receiving hospice care.
- People residing in a nursing home or other long-term care facility for more than 30 days.

NOTE: Cost sharing (deductible and co-pay combined) is limited to 5% of family income for adults with incomes at or below 100% of federal poverty guidelines.

Deductible

Members who do not meet the criteria above may have a monthly deductible for health care services. The maximum deductible amount is \$2.55 per month.

Co-pay

The only co-pays in this plan are:

- Emergency Room visit when it is not an emergency – **\$3.50**
- Prescriptions*
 - Brand-name prescriptions – **\$3**
 - Generic prescriptions – **\$1**

*The most a member will have to pay in co-pays for prescriptions is **\$12** per month. Co-pays will not be charged for some mental health drugs and most family planning drugs.

Case management

UCare works with many health care providers to serve members who live at home or in a nursing home. When members enroll in the MSC Plus program, they choose a primary care clinic and receive care coordination services either through their county of residence or a UCare delegate. After enrolling, members will be eligible for an initial health status and risk screening assessment.

If members reside in the community and are not getting home and community-based services (HCBS) through the EW at the time of the enrollment, their first screening will include an assessment of their need for these services. Members eligible for HCBS under EW will receive additional EW case management services. UCare also provides annual health and risk assessments for all members in the MSC Plus program. Members residing in nursing homes will be assessed annually for their ongoing placement needs.

Health and wellness programs

In addition to medical covered services, UCare offers many programs and services to help our members lead a healthy lifestyle. Programs and services we offer include:

- Community Education Classes – Take Community Education classes at a discounted price.
- Strong & Stable Kit – Tools and information to help you prevent falls.
- Mammogram Reward – Eligible members can earn a gift certificate when they get a mammogram.
- Pneumonia Vaccine – Find out if you need to get a pneumonia vaccine.
- Quit Smoking Program – Free help to quit smoking or chewing tobacco through counseling over the phone.

For additional information on these programs and services, please log on to our web site at <http://www.ucare.org/healthplans/mhcp/mscplus/Pages/HealthandWellnessPrograms.aspx>

Resources

Provider Assistance Center

612-676-3300 or **1-888-531-1493** (toll free)

UCare Provider Portal

The UCare Provider Portal offers several features that help streamline business operations and provide quick access to valuable information. For example, you can use the UCare Provider Portal to verify member eligibility, check the status of a claim and/or referral/authorization, or retrieve your Explanation of Payments (EOPs). For more information, visit us at www.ucare.org/providers/Pages/ProviderPortal.aspx.

www.ucare.org

Visit www.ucare.org for provider headlines, news and notes, forms, and valuable resources, including our Provider Manual. Don't forget to subscribe to our E-mail List Server to receive provider news and updates, including *health lines*, via e-mail. Visit us online at www.ucare.org/providers/pages/default.aspx.

health lines

health lines is a comprehensive newsletter for our providers. Each quarter, *health lines* will bring you the latest UCare news, events, training dates, coding and billing information, reminders, and more. If you have comments or suggestions for content, please e-mail us at healthlines@ucare.org.

On-site training

As a valued provider within the UCare network, you can use the services of UCare's Provider Relations Service Coordinators to assist you in a variety of ways. These coordinators can:

- Provide on-site training on a variety of topics, such as new UCare products and billing.
- Serve as a resource if you have claim payment concerns that have a significant impact on your accounts receivables.
- Meet with your organization every year to provide you with up-to-date information relevant to your organization's operations.

UCare is committed to providing excellent service to you, our valued providers.