

MinnesotaCare is a Minnesota Health Care Program (MHCP) that pays for medical services for adults and children in Minnesota who don't have affordable health insurance. MinnesotaCare helps members get the care they need to be healthy. This includes coverage for preventive care, physician services, and rehabilitation services.

UCare contracts with the Minnesota Department of Human Services (DHS) to offer MinnesotaCare in 80 counties.

Who is eligible?

To be eligible for UCare MinnesotaCare, a person must:

- Be enrolled in MinnesotaCare.
- Live in the UCare MinnesotaCare service area.

Once a person is eligible for MinnesotaCare, he or she will need to choose a managed care organization, such as UCare, to be his or her health plan. All claims will then be submitted to UCare for processing.

Deductible and co-pay information

Some services require deductibles and co-pays. Members in the following list **do not** have to pay deductibles and co-pays for medical covered services:

- Pregnant women.
- Children under age 21.
- People receiving hospice care.
- People residing in a nursing home or other long-term care facility for more than 30 days.

NOTE: Cost sharing (deductible and co-pay combined) is limited to 5% of family income for adults with incomes at or below 100% of federal poverty guidelines.

Deductible

Members who do not meet the criteria above may have a monthly deductible for health care services. The maximum deductible amount is \$2.55 per month.

Co-pay

MinnesotaCare has four different benefit sets:

- Expanded (for pregnant women and children under 21 with income of $\leq 275\%$ of Federal Poverty Guidelines).
- Basic Plus (for parents with income $> 215\%$ to $< 275\%$ of Federal Poverty Guidelines).
- Basic Plus One (for adults without children with income $\leq 250\%$ of Federal Poverty Guidelines).
- Basic Plus Two (for parents with income $\leq 215\%$ of Federal Poverty Guidelines).

There are no co-pays for MNCare Expanded. There are some services in the Basic Plus, Basic Plus One, and Basic Plus Two benefit sets. The services with co-pays are:

- \$3 co-pay for non-preventive visits.
- \$3 co-pay for prescriptions.
- \$3 co-pay for family planning methods.
- \$25 co-pay for eyeglasses.
- \$3.50 co-pay for an emergency room visit when it is not an emergency.

- Inpatient hospital stays (and treatment portion of residential chemical dependency care) are limited for the following MNCare benefit sets:
 - > Basic Plus - \$10,000 annual limit on paid charges. No co-pay.
 - > Basic Plus One - \$10,000 annual limit and 10% co-pay (up to \$1,000) on paid charges.

NOTE: Effective July 1, 2011, inpatient hospital facility charges are to be submitted to DHS. Ancillary and professional charges related to the inpatient stay are to be submitted to UCare. Inpatient chemical dependency charges should be submitted to UCare.

As a reminder, if a member becomes pregnant while on MinnesotaCare, please instruct her to contact her county worker right away. By informing her county worker promptly that she is pregnant, her status will be updated to reflect that she does not have to pay for deductibles and co-pays.

Health and wellness programs

In addition to medical covered services, UCare offers many programs and services to help our members lead a healthy lifestyle. These include:

- *Ready, Get, Fit!* Kit – A free kit supports member and family fitness.
- Mammogram Reward.

Information on these programs and services, can be found at www.ucare.org/healthplans/mhcp/minnesotacare/Pages/HealthandWellnessPrograms.aspx.

Resources

Provider Assistance Center

612-676-3300 or **1-888-531-1493** (toll free)

UCare Provider Portal

The UCare Provider Portal offers several features that help streamline business operations and provide quick access to valuable information. For example, you can use the Provider Portal to verify member eligibility, check status of a claim and/or referral/authorization, or retrieve your Explanation of Payments (EOPs). For more information, please visit us at

www.ucare.org/providers/pages/providerportal.aspx.

www.ucare.org

Visit www.ucare.org for provider headlines, news and notes, forms, and valuable resources, including our online Provider Manual. Don't forget to subscribe to our E-mail List Server to receive provider news and updates, including *health lines*, via e-mail. Visit us online at www.ucare.org/providers.

health lines

health lines is a comprehensive newsletter for our providers. Each quarter, *health lines* will bring you the latest UCare news, events, training dates, coding and billing information, reminders, and more. If you have comments or suggestions for content, please e-mail us at healthlines@ucare.org.

On-site training

As a valued provider within the UCare network, you can use the services of UCare's Provider Relations Service Coordinators to assist you in a variety of ways. These coordinators can:

- Provide on-site training on a variety of topics, such as new UCare products and billing.
- Serve as a resource if you have claim payment concerns that have a significant impact on your accounts receivables.
- Meet with your organization every year to provide you with up-to-date information relevant to your organization's operations.

UCare is committed to providing excellent service to you, our valued providers.