

Prepaid Medical Assistance Program (PMAP) Information for Providers

PMAP is a Minnesota Health Care Program (MHCP) that pays for medical services for low-income families, children, pregnant women, and people who have disabilities. PMAP helps members get the care they need to be healthy. This includes coverage for hospital stays, physician services, rehabilitation services, and preventive care.

UCare contracts with the Minnesota Department of Human Services (DHS) to offer PMAP in 61 counties. UCare has been serving people enrolled in PMAP since 1985.

Who is eligible?

To be eligible for UCare PMAP, a person must:

- Be enrolled in PMAP through DHS.
- Live in the UCare PMAP service area.

Once a person is eligible for PMAP, he or she may choose a managed care organization, such as UCare, to be his or her health plan or remain in fee-for-service and receive coverage from DHS. If a person chooses UCare as his or her health plan, all claims should be submitted to UCare for processing.

Deductible and co-pay information

Some services require deductibles and co-pays. Members in the following list **do not** have to pay deductibles and co-pays for medical covered services:

- Pregnant women.
- Children under age 21.
- People receiving hospice care.
- People residing in a nursing home or other long-term care facility for more than 30 days.

Deductible

Members who do not meet the criteria above may have a monthly deductible for health care services. The maximum deductible amount is \$2.55 per month.

Co-pay

Adults ages 21 or older (except for those listed above) have the following co-pays:

- \$3 co-pay for non-preventive visits; no co-pay on mental health visits.
- \$3.50 co-pay for emergency room visits when it is **not** an emergency.
- \$3 co-pay for brand name and \$1 co-pay for generic prescription drugs; no co-pay on some mental health drugs and family planning drugs. (*NOTE: The monthly cap for prescription drug co-pays is \$12 per month.*)

Cost sharing (deductible and co-pay combined) is limited to 5% of family income for adults with incomes at or below 100% of federal poverty guidelines.

As a reminder, if a member becomes pregnant while on PMAP, please instruct her to contact her county worker right away. By informing her county worker promptly that she is pregnant, the member's status will be updated to reflect that she does not have to pay for deductibles and co-pays, and is eligible for expanded benefits.

Health and wellness programs

In addition to medical covered services, UCare offers many programs and services to help our members lead a healthy lifestyle. Programs and services we offer include:

- Seats, Education, and Travel Safety (S.E.A.T.S.) car seat program.
- Child & Teen Checkup (C&TC) rewards.
- Management of Maternity Services (M.O.M.S.) program for pregnant women.

For additional information on these programs and services, please log on to our web site at www.ucare.org/healthplans/mhcp/pmap/pages/healthandwellnessprograms.aspx.

Resources

Provider Assistance Center

612-676-3300 or 1-888-531-1493 (toll free)

UCare Provider Portal

The UCare Provider Portal offers several features that help streamline business operations and provide quick access to valuable information. For example, you can use the Provider Portal to verify member eligibility, check status of a claim and/or referral/authorization, or retrieve your Explanation of Payments (EOPs). For more information, please visit us at www.ucare.org/providers/pages/providerportal.aspx.

www.ucare.org

Visit www.ucare.org for provider headlines, news and notes, forms, and valuable resources, including our online Provider Manual. Don't forget to subscribe to our E-mail List Server to receive provider news and updates, including *health lines*, via e-mail. Visit us online at www.ucare.org/providers.

health lines

health lines is a comprehensive newsletter for our providers. Each quarter, *health lines* will bring you the latest UCare news, events, training dates, coding and billing information, reminders, and more. If you have comments or suggestions for content, please e-mail us at healthlines@ucare.org.

On-site training

As a valued provider within the UCare network, you can use the services of UCare's Provider Relations Service Coordinators to assist you in a variety of ways. These coordinators can:

- Provide on-site training on a variety of topics, such as new UCare products and billing.
- Serve as a resource if you have claim payment concerns that have a significant impact on your accounts receivables.
- Meet with your organization every year to provide you with up-to-date information relevant to your organization's operations.

UCare is committed to providing excellent service to you, our valued providers.