

UCare for Seniors Group Information for Providers

2012

UCare for Seniors Group is a Medicare Advantage plan offered by UCare. While Medicare-eligible individuals can select from four *UCare for Seniors* Medicare Advantage coverage levels, UCare's Group option enables employer groups seeking retiree coverage options to choose a *UCare for Seniors* benefit set that aligns with their organizations' needs.

The *UCare for Seniors Group* plan is offered to retirees of more than 70 employer groups. Employers can choose from approximately 15 different group benefit packages with different benefits and premium prices. Some employers pay a portion of the premium, while others require the retiree to pay the entire cost of the premium.

Group plan members receive a UCare member identification card to use when accessing health care services and benefits. Group plan member cards feature the word "Group" in the "Care Type" section of the card.

Who is eligible?

To be eligible for *UCare for Seniors Group*, individuals must:

- Have Medicare Part A and Part B coverage.
- Reside in the service area, which includes the state of **Minnesota** and the following **Wisconsin** counties: Ashland, Barron, Bayfield, Buffalo, Burnett, Chippewa, Crawford, Douglas, Dunn, Eau Claire, Grant, Iowa, Jackson, Juneau, La Crosse, Monroe, Pierce, Pepin, Polk, Richland, Sauk, Sawyer, St. Croix, Trempealeau, Vernon, and Washburn.
- *Not* have end-stage renal disease (ESRD), as required by Medicare.
- Have a Medicare election period that allows a plan change.
- Be a retiree or eligible dependent of a company/group that offers the *UCare for Seniors Group* plan.

Benefits

The *UCare for Seniors Group* plans have several coverage options, many of which are offered in *UCare for Seniors* individual plans. Group benefit plans include, but are not limited to:

- 100% preventive care coverage.
- Full-office visit coverage with co-pays ranging between \$10 and \$20.
- 100% hospitalization coverage (some groups have a co-pay per admission).
- Medicare Prescription Drug Coverage, (also known as Medicare Part D). Prescription drugs are covered 100% after co-pays. This is an unlimited benefit that fills in the Part D coverage gap.
- A prescription drug formulary (the same as offered in *UCare for Seniors Classic* for individuals), as well as six additional drug categories, such as benzodiazepines and erectile dysfunction drugs.
- Two choices for drug co-pays:
 - A two-tier drug co-pay option; e.g., \$10 for generic, and \$30 for brand name.
 - A four-tier co-pay option; e.g., \$10 generic, \$30 preferred brand, \$60 non-preferred brand, and 25% specialty.

- Preventive dental coverage, if selected by the employer group.
- The same, large network of health care providers serving the individual *UCare for Seniors* plan options.
- Worldwide emergency coverage that covers retirees for up to six consecutive months if they are out of the service area.

Resources

Provider Assistance Center

612-676-3300 or 1-888-531-1493 (toll free)

UCare Provider Portal

The UCare Provider Portal offers several features that help streamline business operations and provide quick access to valuable information. For example, you can use the UCare Provider Portal to verify member eligibility, check the status of a claim and/or referral/authorization, or retrieve your Explanation of Payments (EOPs). For more information, visit us at www.ucare.org/providers/Pages/ProviderPortal.aspx.

www.ucare.org

Visit www.ucare.org for provider headlines, news and notes, forms, and valuable resources including our Provider Manual. And don't forget to subscribe to our E-mail List Server to receive provider news and updates, including *health lines*, via e-mail. Visit us online at www.ucare.org/providers/pages/default.aspx.

health lines

health lines is a comprehensive newsletter for our providers. Each quarter, *health lines* will bring you up to date on UCare news, events, trainings, coding and billing, reminders, etc. If you have comments or suggestions for content, please e-mail us at healthlines@ucare.org.

On-site training

As a valued provider within the UCare network, you can use the services of UCare's Provider Relations Service Coordinators to assist you in a variety of ways. These coordinators can:

- Provide on-site training on a variety of topics, such as new UCare products and billing.
- Serve as a resource if you have claim payment concerns that have a significant impact on your accounts receivables.
- Meet with your organization every year to provide you with up-to-date information relevant to your organization's operations.

UCare is committed to providing excellent service to you, our valued providers.